



Helping you along every step of your journey.

Nothing turns your life upside down like a cancer diagnosis. You may feel overwhelmed by the journey ahead of you. This is where your Patient Navigators steps in. Your professionally trained Navigator is here to help guide you through the process and support you every step of the way.

Contact Susie today!

Susie Bell: (661) 865-2573

CBCC COMPREHENSIVE
BLOOD & CANCER CENTER
Outsmarting Cancer™

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Additional support just for you.

Principal Illness Navigation (PIN)

CBCC | *Inspiring Hope*

CBCC's Principal Illness Navigation (PIN) is an evidence-based program that serves to eliminate barriers to your care while active on treatment.

The PIN program offers supplemental person-centered care that extends beyond the exam room. When you participate in the PIN program you are assigned a designated point-of-contact who will monitor your progress every step of the way.



PIN is available no matter the type of your cancer and is physician-specific supportive care.

With PIN, your Navigator will:

- Get to know you, your story, strengths, needs, preferences, and desired outcomes
- Act as a liaison between caregivers and physicians
- Identify and track patient-driven goals
- Help coordinate and explain appointments, treatments, and procedures
- Connect you with services such as financial support, assistance with transportation, translation services, support groups, and more

Evidence-based outcomes when enrolled in PIN include:

- Less hospital visits
- Improved timeliness to your care
- Proactive symptom management
- Strengthened understanding of your treatment plan & medications
- Minimize your overall out-of-pocket costs
- Better overall results